

Chromebook Rollout Frequently Asked Questions

Q: Who will receive a Chromebook?

A: All 5th through 12th graders, as well as instructional staff in the High School, Middle School and Upper Elementary.

Q: In challenging economic times, how are you able to afford Chromebooks for students?

A: The financial means to purchase the Chromebooks was made possible through a bond issue that was passed by district residents. Operational funds were not used in this initiative.

Q: What happens if my Chromebook is damaged, lost or stolen?

A: The Chromebook is the responsibility of the student. Each Chromebook comes with a limited warranty program. Should a Chromebook be damaged, lost, or stolen the student and parent/guardian should immediately notify the school administration. The filing of a police report by the parent/guardian will be required to complete the insurance claim.

In the event that an Chromebook is damaged intentionally the student will be charged up to \$335.00 for the repair or replacement of the Chromebook, Case, and software that was purchased by the school.

If the Chromebook is stolen, the filing of a police report by the parent/guardian will be required. The Delton Kellogg Schools may deploy location software that may aid in recovering the Chromebook.

Q: What happens if a charging cord or other accessory is broken, damaged or malfunctions?

A: During the first year, Lenovo provides a limited warranty for faulty or malfunctioning equipment. The school district will provide a replacement to the student in warranty situations. The replacement of damaged or lost items will remain the responsibility of the students.

Q: Is the Chromebook durable enough to stand up to typical student usage?

A: All Chromebooks are being issued with a protective case to help prevent damage, but need to be handled with care.

Q: Do parents need/have to sign a contract?

A: Parents and Students must sign a Chromebook Acceptable Use Agreement, Parent Responsibility Agreement, and Insurance Form.

Q: What happens if I do not sign the agreements for my child?

A: Your student will not receive a Chromebook to take home.

Q: Will the Chromebook contain all of the student's textbooks?

A: While a movement to digital textbooks is in our plans, we are not ready to totally replace student textbooks with digital textbooks at this time.

Q: Will the Chromebooks be filtered for student-accessed content?

A: Delton Kellogg Schools will be filtering the Chromebooks at school. Delton Kellogg Schools has invested in iBoss. This mobile client will provide the same filtered protections both on and off campus.

Q: Will Chromebooks be password protected?

A: Pass codes will be required at the time of setup on all Chromebooks to protect the security of student work.

Q: Who will repair non-operable Chromebooks?

A: The Delton Kellogg Schools staff will work to ensure that all students have an operable Chromebook.

Q: Will students be able to take the Chromebook home?

A: Students will be able to take their Chromebook home during the school year to use for school related work, such as homework and other projects if the appropriate forms are received by the District.

Note: Chromebooks will only be able to leave school premises if the parent permission has been submitted on the District-issued forms.

Q: What if I don't want my child to bring their Chromebook home?

A: Each school building will provide an area where students can store and charge their Chromebook overnight; however, students are strongly encouraged to use devices at home, as they are integral to instruction and work completion and will be integrated into all portions of instruction and homework.

Q: Will students be able to keep their Chromebook during the summer.

A: No, students will have to turn in their Chromebooks by the end of the school year so the IT staff can service and update them for the following school year.

Q: How do I clean my Chromebook

A: The Chromebook can be cleaned with a soft, dry, lint-free cloth. Do not use window cleaners, household cleaners, aerosol sprays, solvents, alcohol, ammonia, or abrasives to clean the Chromebook. Use of unapproved cleaners may remove the protective film covering the face of the Chromebook.

Q: If I have additional questions or concerns about this initiative, whom can I contact?

A: You can contact any building principal by phone or email.

Q: Will student be able to download apps for them app store?

A: All requests for additional software and or apps should be requested through the student's teacher. Applications to be installed will be provided by the District Technology Team.

Q: If we do not have Internet access at home, are there other options for my student?

A: For those who do not have Internet access there are several options. Barry County Telephone has reduced rates through the Lifeline program available at a reasonable cost for families who qualify under free/reduced lunch (high speed Internet reduced by \$11.25 per month. If this is not an option, you can often use cell service for an additional fees from your carrier per month for WiFi access.) In addition, the Delton Kellogg Schools are open from 7:45am to 3:30pm from Monday to Friday and additional times as posted.

Students are welcome and encouraged to use our Success Centers in the afternoons. Students may also save files to their devices prior to leaving in order to work offline at home.

Q: Can I see the whole insurance policy?

A: Yes, you may go to the Delton Kellogg School Website to find a complete copy of the actual policy.

Q: What if I wish to use my personally owned device instead of the Districts?

A: Parents have the option of having their student use a personal device at home, but all students will be expected to use Chromebooks at school to allow teachers to plan for uniform instruction.